

BIGFOOT RV PARK TERMS & CONDITIONS:

Our RV Sites are located on our whitewater rafting outpost that sits on 26-acres in the woods in beautiful East Tennessee. Each RV site has its own fire pit and picnic table. The first 4 people are included in the base price. Maximum Capacity is 6 people per RV site. Each person, more than four up to five or six people total will be charged an additional charge of \$10 per night per person. For example, if you have a fifth person it will be an additional \$10 per night. If you have the maximum of six people total it will be an additional \$20 per night. Please let us know when making your reservation the number of total people so we can plan accordingly.

Lodging tax is 12.25%.

Check-in time is 3PM, check-out time is 11AM. Early check-in or late check-out may be available for an additional fee of \$20 but must be approved in advance. Please call us to see if this is possible. Guests that check in before 3PM or check out after 11AM will be charged for an additional night.

RESERVATIONS:

1. Only registered guests are allowed in the site.
2. No refunds will be issued for early departures.
3. 4 people allowed per site at no additional charge. Max capacity is 6 people per RV site. Each person, more than four up to five or six people total will be charged an additional \$10 per person.
4. Monthly rentals are intended for extended stays and not permanent residence.
5. Only one unit per site. No tents are allowed without prior permission.
6. 20-year age limit on RV's staying two weeks or less. 10-year age limit for RV's staying more than two weeks.
7. If renting an RV from a third party, it can be delivered after 3PM on the day of check in and must be gone by 11AM on the day of checkout.

CANCELLATIONS:

1. For short term rentals, guests will receive a 100% refund minus a \$25 cancellation fee with a cancellation notice 60 days prior to your trip or arrival date. Guests will receive a 50% refund with a minimum of 30 days cancellation notice. No refunds for less than 30 days cancellation notice.
2. No refunds will be given on extended stay reservations that are for more than two weeks. All extended stay reservations are final.
3. Unfortunately, even in the event of an emergency we are not able to issue refunds on rentals or deposits without proper notice. We don't offer refunds for weather, health, vehicle or mechanical related issues. The refund policy is strictly enforced.
4. We reserve the right to cancel your reservation if you do not arrive within 24 hours of your check in time. If you are going to arrive later than that, please call and let us know.

CAMPGROUND RULES:

1. Unregistered guests must leave the park by 10PM.
2. If alcohol is consumed, it must be done responsibly. If you are a nuisance to the other guests, you will be asked to leave, and no refunds will be provided. Inappropriate behavior will not be tolerated.
3. Don't use empty sites for any reason.
4. Cutting down any trees or plants is not permitted.
5. Parents or guardians are responsible for the safety and supervision of their children at all times.
6. Please don't attempt to correct any issues with campground facilities. Please give us a call if there are any issues that need to be addressed.
7. No smoking in any of the buildings on property. Please dispose of cigarette butts and do not throw them on the ground.
8. Electric golf carts are allowed, but ATVs are not. Reckless driving or driving under the influence in golf carts will not be tolerated. A valid drivers license is required to drive any motorized vehicle on property including golf carts.
9. The maximum speed limit on the property is 5 mph.

PETS:

1. Well-behaved pets are welcome. State law mandates that they must always be leashed anywhere throughout the property. All pets must also always be under the physical control of their owner or handler. Leashes must be no longer than six feet. No pets are allowed in any of the buildings on the property. Pets of any breed that are hostile, aggressive, or become an issue for any reason will be asked to leave the campground, along with their owners and no refund will be issued. Remember to be courteous to other guests. Constant barking is an annoyance for other campers. If your pet is too vocal, you'll need to find other accommodations. It is at the sole discretion of Bigfoot Outfitters owners or staff if a pet is deemed to be an issue whether it be for aggressive behavior, noise, or any other reason.
2. Please do not leave your pets outside unattended.
3. Please dispose of all pet waste immediately and put it in a bag before putting it in a waste bin or garbage receptacle. This includes in and around your site as well as anywhere on the property. It is your responsibility to clean up after your pet and not that of other guests or staff. This is a health issue, and a \$25 fine will be charged for not picking up after your pet and could result in being asked to leave without a refund.
4. We reserve the right to refuse pets based on breed or behavior. Pets are the sole responsibility of their owners.
5. You agree that when you bring a pet that any damages or injuries caused by your pet are your exclusive responsibility and that your pets have been vaccinated as required by law.

PLEASE RESPECT YOUR NEIGHBORS AND OTHER GUESTS ON THE PROPERTY:

1. Quiet hours are from 11PM to 7AM.
2. Noise: please respect your neighbors. If your TV or radio is loud enough that your neighbors can hear it, then it is too loud and needs to be turned down.
3. Common courtesy is required in dealing with all guests and staff on property. Profane, obnoxious, abusive, or threatening language towards other guests or staff will not be tolerated and will result in being asked to leave without a refund at the sole discretion of our staff. Any comments or behavior that would negatively affect the enjoyment of other guests will not be tolerated.
4. Please respect the privacy of other guests and don't walk through occupied sites.
5. Loud parties, offensive language, excessive use of alcohol, illegal activities of any kind, or any other unacceptable behavior will not be tolerated.

MAINTAINING YOUR SITE:

1. Your site must be kept neat, clean, organized, and orderly.
2. Trash bins are available to dispose of trash. Please do not place loose trash and only bagged trash in the trash bins.
3. Please do not leave any food or trash outside. We are 1.5 miles from the national forest, and we don't want to attract raccoons or bears.
4. No generators allowed.
5. No digging.
6. Area rugs, outdoor rugs, breathable mats, or anything that will suffocate the grass are **NOT ALLOWED ON THE GRASS**. No exceptions to this rule. If a mat or anything covering the grass is found, we reserve the right to remove it from the site.
7. No parking in the grass.
8. Do not move fire pits or picnic tables.
9. Grills or cookstoves or cooking of any kind on the picnic tables is not allowed as it may burn the tables.
10. All sewer lines and water lines must not have any leaks.
11. Water hookup requires a water pressure regulator.
12. Sewer hose adapter (threaded connector or rubber donut) for your sewer hose is required for all sewer hookups. This prevents your hose from falling down inside the sewer pipe and backing up the sewage line.

13. Do not cram sewer hose all the way down into the bottom of the sewer line, as that can prevent flow from other sites and can stop the lines up.
14. Don't put any grease, shop towels, plastics, paper towels, sanitary napkins, tampons, disposable wipes, flushable wipes, etc., in the sewer.
15. Don't dump gray water on the ground.
16. Campfires are only allowed in fire rings, and they must not be moved from their current location. Fire rings are for firewood only and not for burning trash, plastics, bottles, cans, bread ties, cigarette butts, etc. Fires should not be bigger than 1.5 feet tall and should never be left unattended. Please completely extinguish fires when leaving unattended for any length of time.
17. No fireworks of any kind are allowed anywhere on the premises.

VEHICLE & TRAILER PARKING:

1. Only two vehicles allowed per site.
2. No boats or trailers allowed at the campsite. We have overflow parking for \$10 per night for boats, trailers, or additional vehicles. The only exception to this is if you have a motorhome hauling a trailer for your primary vehicle. Please let us know in advance if you need to reserve a spot for additional vehicles, boats, or trailers.

LOSSES & DAMAGES:

1. For anyone that does not follow campground rules, we reserve the right to refuse admission and require guests to leave the premises. We don't assume responsibility for injury or accidents to guests or cars and require that guests take normal precautions against loss of belongings or property. We also reserve the right to add to, take away, and update our policies at any time without notice. By entering the property, you agree to follow all campground rules and understand that if any rules are violated you may be asked to leave without a refund.
2. Any expenses incurred by Bigfoot Outfitters due to damages (damages to electrical pedestal, water spigot, plumbing systems, trees, posts, picnic tables, signage, fire rings, grass, etc.) caused by the guest will be charged to the credit card on file or deducted from any remaining deposit balance. Guest agrees to be billed and pay any money due if other payment methods are insufficient.
3. Cleaning of the grounds deemed to be excessive or unusual by management will be charged to the renter at the rate of \$25.00 per hour.
4. Any lost revenue or associated costs due to damages, inappropriate behavior, or any additional expenses incurred due to your group will be charged to your account and or credit card on file.
5. The renter is responsible for informing all members of his/her party of the rules and conditions of this agreement.